

## **Section 106 Rapid Improvement Event 11<sup>th</sup> – 15<sup>th</sup> July 2011**

Surrey County Council has commenced a Rapid Improvement Event on the subject of section 106.

Rapid Improvement Events are a means of improving work streams, particularly those that are process driven.

Section 106 has been chosen due to its importance and because it is accepted that the current process does not necessarily work in a joined up and clear way from inception at the planning stage through to delivery in terms of expenditure.

This has been demonstrated by the recent concerns expressed by the Mole Valley Local Committee relating to the Knoll Roundabout and as set out in the subsequent Audit report on the same subject.

### **Objective**

Through the RIE it is intended to thoroughly examine the existing s106 processes across Surrey, define better processes and protocols and implement new ways of working.

As part of this the project team will look at examples of where the process has not worked well, such as Knoll roundabout and will of course consider the committee reports, recommendations made and lessons learnt as well as the subsequent Audit report.

### **What is an RIE**

A Rapid Improvement Event is independently facilitated and brings together the experts in a particular process (approx 15-20 people), in this instance section 106, for a dedicated week to understand fully the problems associated with that process and to design and implement a new better way of working.

The RIE process is fully customer focused so the event will include customers or users of the process being improved.

The process starts about 6-8 weeks before the actual RIE with a sponsorship meeting to agree the scope and desired outcomes of the RIE, this is followed by a management meeting for the key managers that will impacted by the RIE.

The managers will formally agree the scope of the event and finalise the desired outcomes, together will agreeing the Project Lead who will be responsible for managing the project to conclusion.

After the actual RIE week there is approx a 3 months implementation plan phase where the project lead will work with the RIE team to implement the new ways of working.

### **Who will be Involved**

Independent Facilitators

Officers from across the various SCC Services that have an involvement in s106, including critical support services such as Legal, Audit and Finance

Representatives from Districts and Boroughs

Pilot schemes currently running across Surrey relating to s106 such as Mole Valley Localism Pilot on s106 will be included.

Member representation from Section 106 Task group

### **Timescales**

The initial process has commenced and the dedicated week event has been set for week commencing 11 July 2011.

### **Conclusion**

It is recognised that the current s106 process is not as good as it should be.

This is a great opportunity through the Rapid Improvement Event to look in detail at what is a critical work stream for Surrey County Council and its partners and to produce a new way of working that is both fit for purpose and open and transparent.